### **Professional Summary**

Strategic IT leader and project manager with over 20 years of experience delivering complex projects across multiple industries, including automotive, public sector, and tech. Specialized in Al-powered project management, digital transformation, and cross-functional team leadership. Experienced in leveraging Al tools to drive efficiency, streamline workflows, and deliver cutting-edge solutions. Actively researching Al's role in the future of work as part of a DBA program at Drexel University. Skilled in risk management, strategic planning, and integrating Al into project management practices for enhanced organizational outcomes.

### **Recent Experience**

What Comes Next LLC — Principal Consultant (January 2020 – Present)

- Provided strategic IT leadership and project management consulting, with a focus on Al-enabled project management solutions for diverse clients.
- Led workshops and training sessions on integrating **AI into PMO practices**, emphasizing **human-centric leadership** amidst automation.
- Speaker at PMI Great Lakes Chapter Professional Development Day 2024, presenting on *The Future of Work: Empowering the PMO to Lead in Al.*

**Davenport University** — Adjunct Faculty (December 2023 – Present)

- Instructed undergraduate and graduate students in project management and IT courses, including Al's role in modern project management.
- Mentored students on how to leverage AI tools such as Microsoft Copilot and PMI
  Infinity to enhance workflow efficiency and project outcomes.

**State of Michigan** — Senior Project Manager (May 2022 – September 2024)

- Managed multi-million-dollar IT projects, focusing on **digital transformation** initiatives, data governance, and risk mitigation.
- Integrated Al-driven tools to streamline operations, automate workflows, and increase project delivery efficiency by 35%.

#### Certifications

- **PMP**®, Project Management Institute (since 2011)
- **CISSP** (expired)
- Top Secret/SCI Clearance (held until 2014)

## Skills & Technologies

- Al Tools: PMI Infinity, Microsoft Copilot, ChatGPT, Azure DevOps
- Project Management: Agile, Scrum, Kanban, Waterfall
- Leadership: Cross-functional team management, strategic planning, risk management
- Software & Tools: Jira, Confluence, Microsoft Project, Asana

#### Education

**MBA** — Michigan State University, Broad College of Business

**Doctor of Business Administration (DBA)** (In Progress) — Drexel University, LeBow College of Business

**Bachelor of Arts**— Wayne State University

#### **Research Focus**

Currently pursuing a **Doctorate of Business Administration** at Drexel University with research focused on **Al in project management** and **the future of work**, specifically analyzing how Al can enhance human-centric leadership in project delivery.

### **Speaking Engagements**

- PMI Great Lakes Chapter Professional Development Day 2024 The Future of Work: Empowering the PMO to Lead in Al
- PMI Great Lakes Chapter Spring Symposium Transforming Project Management with AI: Bridging Cultural Gaps for Enhanced Communication
- Project Management Innovation Conference (PMIC) Harrisburg Leveraging AI in Global Project Management: Bridging Cultural and Communication Gaps

### **Previous Experience (Condensed)**

## **Ford Motor Company** — Senior IT Consultant (2019 – 2020)

 Managed global IT projects, including supply chain optimization and the implementation of enterprise resource planning (ERP) systems.

# **General Motors** — Senior IT Project Manager (2016-2019)

- Led the insourcing and onshoring of GM's global sales data application portfolio, transitioning from outsourced vendors to a private on-premise data center.
- Directed the migration and integration of disparate sales data platforms into GM's centralized data warehouse, streamlining data analysis and enhancing visibility across regions.
- Utilized advanced analytics and strategic business theories to identify profitability improvements, employing tools such as ROI analysis, Porter's Five Forces, and Lean Management principles.

# **Amazon** — Technical Program Manager (2015)

- Managed the deployment of Prime Membership Gifting and Bundling in compliance with 2015 EU VAT tax laws, ensuring smooth expansion into European markets.
- Led the integration of Sprint Mobile, collaborating with internal tax, accounting, and marketing teams across the US and EU., which provided a year of free Prime membership with new phone activations.
- Worked cross-functionally to ensure regulatory compliance and operational efficiency, resulting in a 15% increase in customer acquisition.

# **Deloitte Consulting LLP** — IT Project Manager (2011 – 2014)

• Led cross-functional teams delivering IT solutions for public and private sector clients, focusing on cloud adoption and digital transformation.